



Updated: 12/2021

Commissioning and service rates 2022

1. Danfoss EDITRON Commissioning and Service rates 2022

Commissioning and service costs will be charged based on calculation afterwards, unless otherwise agreed.

Calculation of the rates is based on all hours for:

- Preparation, reporting and handling of the service activities.
- Travelling charged from and to the Danfoss EDITRON office in Lappeenranta, Finland
- All working, waiting and travelling hours
- Car-costs 0,69€/km
- Hotel-, travel- and living costs based on the actual costs +10 %. Visa costs are included in travel expenses.

1.1 Rates for technical service work, commissioning, or/and training in Finland

Time	Monday-Friday	Saturday, Sunday and Finnish holidays
07:00 – 18:00 hour	153 Euro/hour	303 Euro/hour
18:00 – 07:00 hour	230 Euro/hour	345 Euro/hour
Travel time	122 Euro/hour	303 Euro/hour
Factory acceptance test in EDITRON laboratory (including laboratory and 1 engineer)	3500 Euro/day	N/A

These are VAT 0% prices.

1.2 Rates for remote support during times according to Finnish time zone.

Remote support includes remote connection to customer computer and support via telephone.

Time	Monday-Friday	Saturday, Sunday and Finnish holidays
07:00 – 18:00 hour	105 Euro/hour	303 Euro/hour
18:00 – 07:00 hour	230 Euro/hour	345 Euro/hour

These are VAT 0% prices.



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1.3 Rates for technical service work, commissioning, and/or field training outside Finland

Time	Monday-Friday	Saturday, Sunday and Finnish holidays
Day rate up to 10 hour/day	1530 Euro/day	3025 Euro/day
Overtime above 10 hour/day	230 Euro/hour	345 Euro/hour
Travel time	1530 Euro/day	3025 Euro/day

These are VAT 0% prices.

1.4 Rates for Offshore, Transfer voyages and Seatrials when not in scope of commissioning

Time	Monday-Friday	Saturday, Sunday and Finnish /Dutch holidays
Day rate*	2924 Euro/day	3745 Euro/day

*Including a concessive period of rest at least 8 hours each 24 hours

These are VAT 0% prices.

1.5 Rates for 24/7 service line

Danfoss Editron provides a 24h service line for urgent customer and business partner needs. Services provided are phone and email support as well as support via remote connection software (e.g. TeamViewer). More information about 24/7 Service line:

<https://danfosseditron.zendesk.com/hc/en-gb/articles/360052255212-Danfoss-Editron-24h-Service>

Time	Rate	Time
Initial contact	50 Euro/call	Outside Finnish working hours (GMT+2) 8:00 – 16:00
Each starting half an hour	153 Euro/half an hour	Outside Finnish working hours (GMT+2) 8:00 – 16:00

These are VAT 0% prices.

2. Payment terms

14 days net from the date of invoice.



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3. Mode of co-operation

Project related routines, ways to communicate; detailed planning etc. will be agreed at the time of an order.

4. Limitation of supplier's liabilities

Danfoss EDITRON Oy is not responsible for any direct or indirect damages or losses.

5. Other terms and conditions

Ruling of the terms and conditions for this quotation.

- [1] Terms and Conditions in this quotation.
- [2] General Terms and Conditions NL01 E.

6. Validity of the quotation

This pricing is valid until 31.12.2022.

We are pleased to answer all possible questions and hope that this quotation pleases you.

Best regards,
DANFOSS EDITRON OY

Hanna Huppunen